Faux COHE Quarterly Performance Reporting - 2011 Q2 November 1, 2011

This log reflects all activities that could impact COHE performance measures. For example, changes in staffing level or technology issues would be noted here. Please refer to Measures by Level document for measure details.

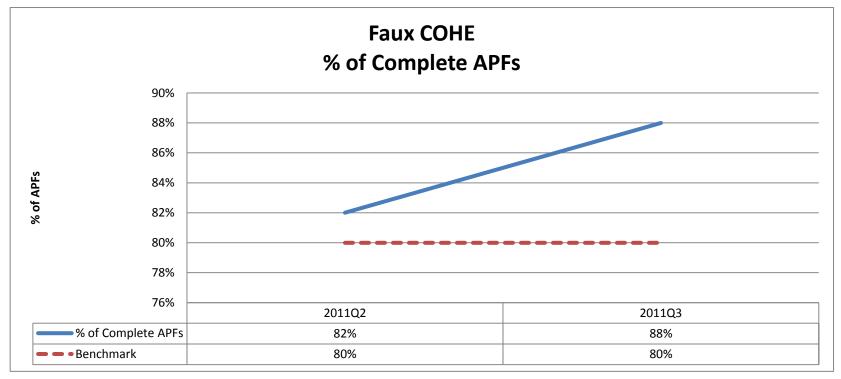
Date Entered Period Impacted Activity Note



Faux COHE Quarterly Performance Reporting - 2011 Q2 November 1, 2011

Period	COHE	# Claims	Total # APFs	# of APFs Reviewed	% of APFs Reviewed	# of Complete APFs	% of Complete	Benchmark
2011Q2	Faux COHE	1800	3200	100	3%	82	82%	80%
2011Q3	Faux COHE	2000	3600	125	3%	110	88%	80%

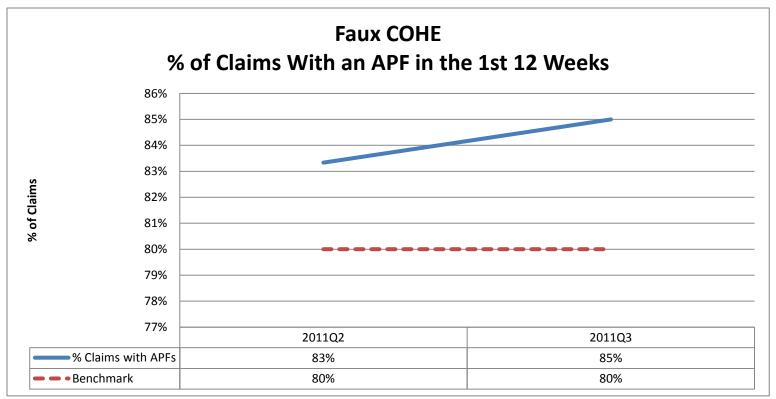




Faux COHE
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Period	COHE	# Claims	# Claims with APFs	Total # APFs	% Claims with APFs	Benchmark
2011Q2	Faux COHE	1800	1500	3200	83%	80%
2011Q3	Faux COHE	2000	1700	3600	85%	80%

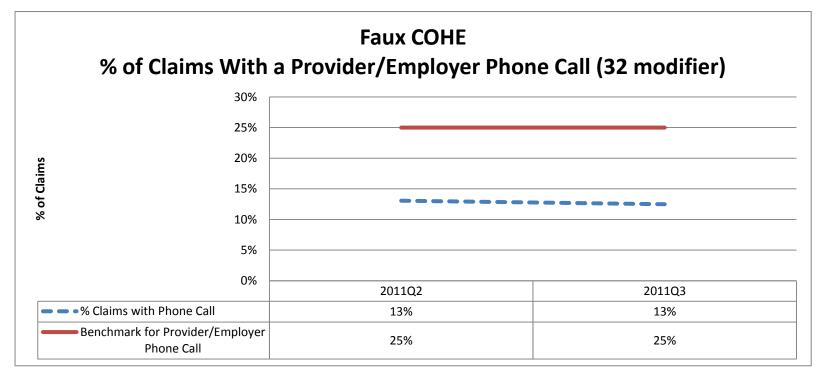




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Period	COHE	# Claims	# Time-Loss Claims	# Claims with Phone Call	% Claims with Phone Call	Benchmark for Provider/Employer Phone Call
2011Q2	Faux COHE	1800	306	235	13%	25%
2011Q3	Faux COHE	2000	425	250	13%	25%

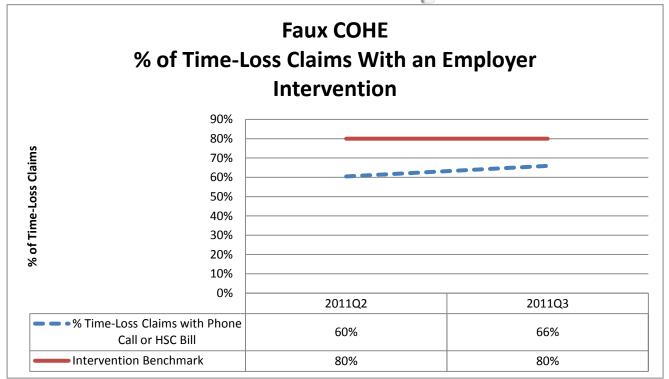




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# Time-Loss Claims with Phone Call or HSC Bill	% Time-Loss Claims with Phone Call or HSC Bill	Intervention Benchmark
185	60%	80%
280	66%	80%

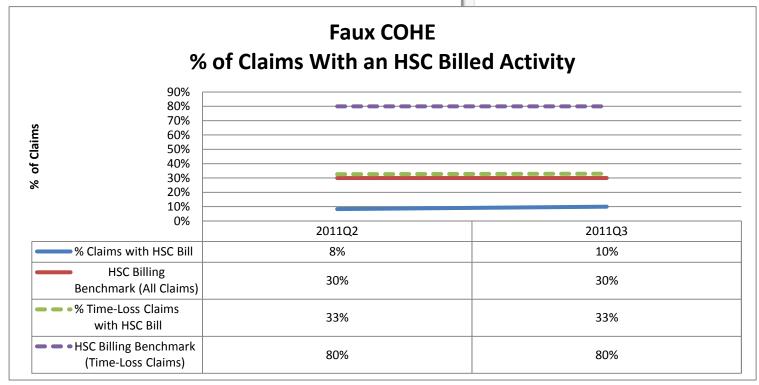




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# Claims with HSC Bill	% Claims with HSC Bill	HSC Billing Benchmark (All Claims)		% Time-Loss Claims with HSC Bill	HSC Billing Benchmark (Time-Loss Claims)
150	8%	30%	100	33%	80%
200	10%	30%	140	33%	80%

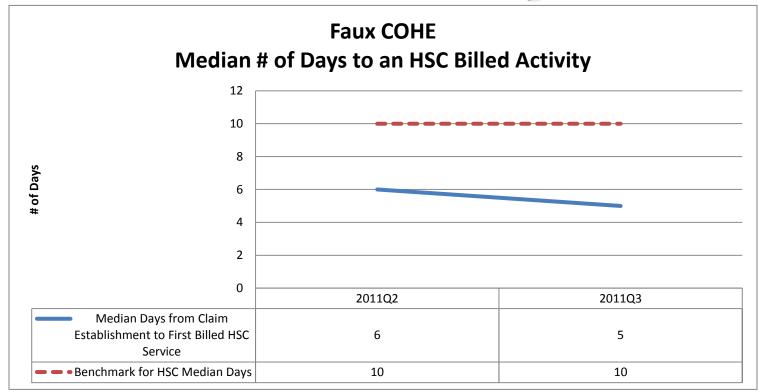




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Median Days from Claim Establishment to First Billed HSC Service	Benchmark for HSC Median Days
6	10
5	10

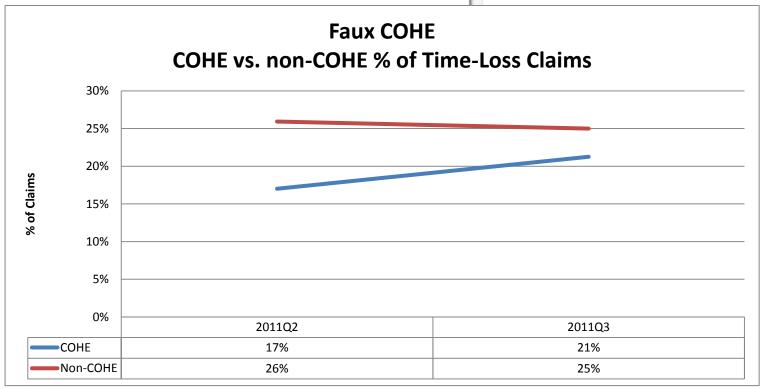
Example



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COHE Catchement	Period	COHE Status	# Claims	% Claims	# Time-Loss Claims	% Time-Loss Claims
Faux COHE	2011Q2	COHE	1800	35%	306	17%
Faux COHE	2011Q3	COHE	2000	42%	425	21%
Faux COHE	2011Q2	Non-COHE	1273	25%	330	26%
Faux COHE	2011Q3	Non-COHE	1500	31%	375	25%

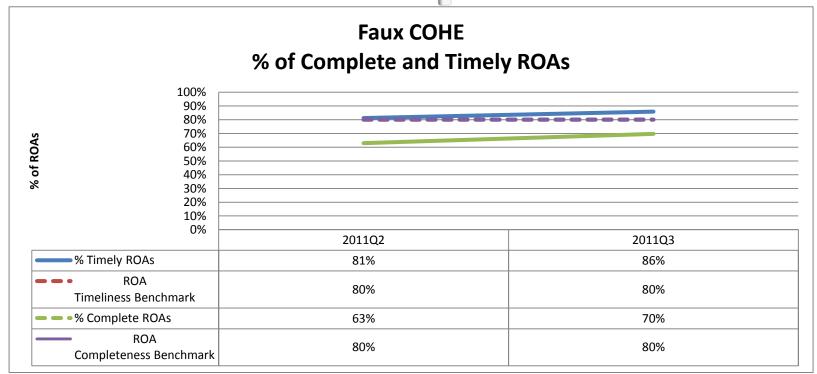




Faux COHE
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Period	COHE	# ROAs	# Timely ROAs	# Complete ROAs	% Timely ROAs	ROA Timeliness Benchmark	% Complete ROAs	ROA Completeness Benchmark
2011Q2	Faux COHE	1800	1462	1132	81%	80%	63%	80%
2011Q3	Faux COHE	2000	1716	1394	86%	80%	70%	80%





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Period	COHE	Provider Type	# Providers	# High	% High	# Medium Adopters	% Medium Adopters	# Low Adopters	% Low	% Low Adopters Benchmark
2011Q2	Faux COHE	All Other Providers	200	25	13%	75	38%	100	50%	20%
2011Q3	Faux COHE	All Other Providers	210	27	13%	80	38%	103	49%	20%
2011Q2	Faux COHE	ED	50	8	16%	12	24%	30	60%	20%
2011Q3	Faux COHE	ED	45	5	11%	15	33%	25	56%	20%



